

## **Nondiscrimination and Accessibility Requirements and Nondiscrimination Statement**

### **Discrimination is Against the Law**

Assumption Hospice, Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Assumption Hospice, Inc does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Assumption Hospice, Inc.

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

**If you need these services, contact Julie Thomas, Alt. Administrator (281) 481 5100**

If you believe that Assumption Hospice, Inc has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

**Julie Thomas, Alt. Administrator, 12550 Fuqua Dr, Ste # 300, Houston, TX 77034, Tel: (281) 481 5100, Fax: (281) 481 5102, Email [info@assumptionhospice.com](mailto:info@assumptionhospice.com).** You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Julie Thomas, Alt. Administrator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building, Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.